

# **Our 10 commitments to you and your family**

- 1. We will listen to you.**
- 2. We will be accessible, compassionate, and understanding of your situation.**
- 3. We will give you understandable and straightforward advice.**
- 4. We will seek the best result possible for you and your family.**
- 5. We will attempt to resolve your matter amicably and without Court if possible.**
- 6. We will stand up for your rights and staunchly argue your case in or out of Court as necessary.**
- 7. We will resolve your matter as soon as possible.**
- 8. We will work efficiently and cost effectively to keep your legal costs to a minimum.**
- 9. We will return your call within 24 hours.**
- 10. We will keep you informed.**



## In return we ask that you:

- 11. Keep in contact and inform us of changes to your circumstances.**
- 12. Make prompt payment of our accounts and place us in funds as requested.**
- 13. Contact us with any queries, concerns, or questions.**

### Our Offices:

Liability limited by a scheme approved under professional standards legislation.

North Ipswich  
Head Office  
PO Box 359  
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Ph: 07 3816 9555  
Fax: 07 3816 9500

Springfield  
PO Box 4629  
IPSWICH QLD 4300  
Ph: 07 3470 3600  
Fax: 07 3470 1300

Ipswich Central  
PO Box 359  
IPSWICH QLD 4305  
Ph: 07 3812 2300  
Fax: 07 3812 2340

Gatton  
PO Box 116  
GATTON QLD 4343  
Ph: 07 5462 1566  
Fax: 07 5462 3087